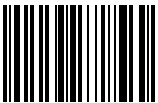


Machine type: 10122/90A2

Lenovo Eraser X7 Series User Guide

Version 2.0 2013.03



31504505



lenovo

Important Safety Information

Before using this manual, it is important that you read and understand all of the related safety information for this product. Refer to the *Safety and Warranty Guide* that you received with this product for the latest safety information. Reading and understanding this safety information reduces the risk of personal injury or product damage.

The interface and functions shown in this User Guide are provided for reference only and may differ from actual product appearance. Product design and specifications may be changed without notice.



Danger: Be aware of extremely hazardous or potentially lethal situations.



Attention: Be aware of possible damage to programs, devices, or data.



Note: Pay attention to this important information.

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Using the Computer Hardware

This chapter contains the following topics:

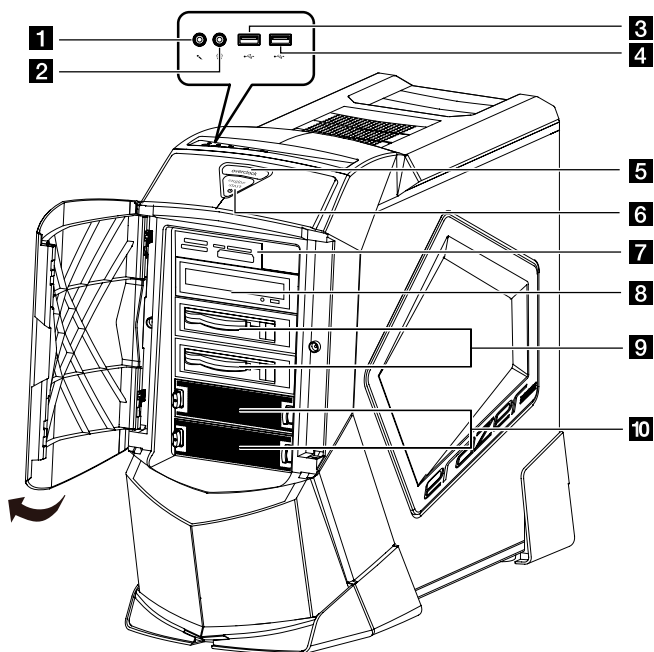
- Introduction to the computer hardware
- Information on computer connections

 **Note:** The descriptions in this chapter might be different from what you see on your computer, depending on the computer model and configuration.

Front view of the chassis



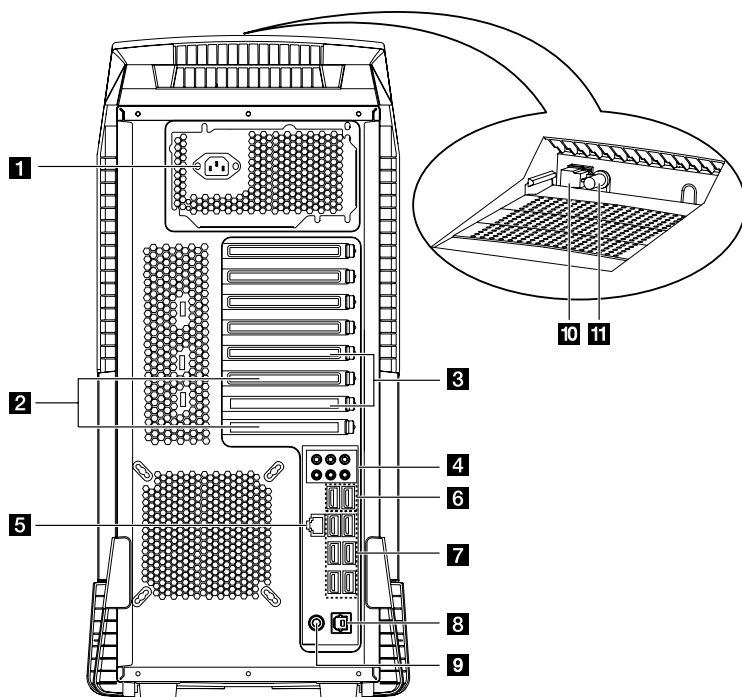
Attention: Be careful not to block any air vents on the computer. Blocked air vents can cause overheating.



- 1** Microphone connector
- 2** Headphone connector
- 3** USB 3.0 connector
- 4** USB 2.0 connector
- 5** Overclock switch button
- 6** Power button / Engine Start button
- 7** Memory card readers
- 8** Optical drives
- 9** Hot-swappable hard disk frame
- 10** Expansion hard disk frame slots bays

Rear view of the chassis

(If the rear view configuration shown in this chapter is different from the rear of your computer, please refer to the rear of your computer.)



- 1** Power connector
- 2** PCI Express X 16 graphics adapter slots (some models are equipped with a graphics card)
- 3** PCI Express X 1 adapter slots (some models are equipped with a WIFI card or TV tuner card)
- 4** Audio connectors
- 5** Ethernet connector
- 6** USB 3.0 connectors
- 7** USB 2.0 connectors
- 8** Optical S/P DIF connector
- 9** Coaxial S/P DIF connector
- 10** USB 3.0 standard B connector
- 11** Power supply for portable HDD (Output: 12Vdc, Max 3A)

 **Note:** If your model has two VGA monitor connectors, be sure to use the connector on the graphics adapter.

Basic connector instructions

 **Note:** Your computer may not have all of the connectors described in this section.

Connector	Description
Microphone	Use this connector to attach a microphone to your computer when you want to record sound or if you use speech-recognition software.
Headphone	Use this connector to attach headphones to your computer when you want to listen to music or other sounds without disturbing anyone.
Audio line-in connector	Used to receive audio signals from an external audio device, such as a stereo system. When you attach an external audio device, a cable is connected between the audio line-out connector of the device and the audio line-in connector of the computer.
Audio line-out connector	Used to send audio signals from the computer to external devices, such as powered stereo speakers (speakers with built-in amplifiers), headphones, multimedia keyboards, or the audio line-in connector on a stereo system or other external recording device.
Memory card reader	Use to view and share digital photos, music, and videos, stored on a media card.
Power connector	Connect to the power cable. The appearance of this connector may vary.
USB connector	Use this connector to attach a device that requires a USB connection.
Ethernet connector	Use this connector to attach the computer to an Ethernet-type local area network.
VGA connector (optional)	Used to attach a VGA monitor or other devices that use a VGA monitor connector.

DVI connector (optional)	Used to attach a DVI monitor or other devices that use a DVI monitor connector.
HDMI connector (optional)	Connect to the HDMI connector on your display or TV.

❗ **Note:** If your computer is equipped with a wireless keyboard or mouse, follow the installation instructions for those devices.

Connecting your computer

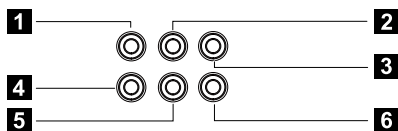
Use the following information when connecting your computer.

- Look for the small connector icons on the back of your computer. Match the connectors to the icons.
- If your computer cables and connector panel have color-coded connectors, match the color of the cable end with the color of the connector.

❗ **Note:** Your computer may not have all of the connectors described in this section.

7.1 Audio configuration instructions

Use the following illustration when connecting a 7.1 surround sound audio system.



- | | |
|--|-------------------------------------|
| 1 Side surround connector | 2 Rear surround connector |
| 3 Center/Low frequency output connector | 4 Microphone input connector |
| 5 Audio line-out connector | 6 Audio line-in connector |

❗ **Note:** For more detailed settings, from **Control panel**, select **Hardware and Sound** → **Lenovo HD Audio Manager**. Follow the instructions to configure advanced settings.

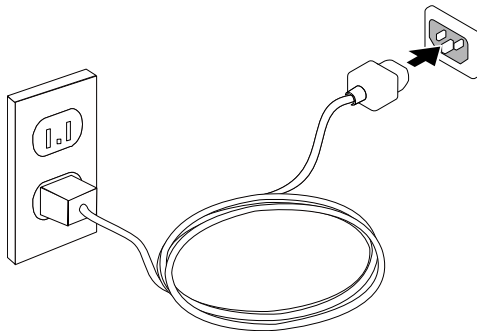
Sound configuration is as follows:

1. Right click the **Sound** icon in the system property bar and select the **Sounds** option to set up sounds in the pop-up dialog box.
2. Select a playback device from the **Playback** dialog box, then click the **Configure** button to configure it.
3. Select **7.1 surround** from audio channels in the pop-up **Speaker setup** dialog box and proceed with the speaker setup by following the prompts.
4. 7.1 surround sound can be used once this configuration procedure is complete.

! **Note:** If the audio configuration interfaces above are different from those on your computer, you may use the above steps as a reference to configure the 7.1 surround sound audio device system in your actual audio configuration interface and read the electronic Help information for further assistance.

Connecting the power cord

Connect the power cord to an electrical outlet. We recommend using a grounded connection or a surge protector.



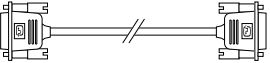
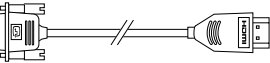
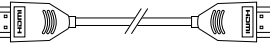
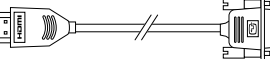
Display connecting instructions when playing Blu-ray Discs

 **Note:** Only some models are equipped with Blu-ray optical drive.

Check the connectors available on your computer and display and select an appropriate cable according to the table below. Other types of cables do not meet the requirements of the Blu-ray standard.

You need to purchase the cable separately if the computer is not equipped with the corresponding cable.

This table will help you to identify the connectors on your computer and display.

Connection Type	Computer	Cable	Display
DVI to DVI (DVI cable)			
DVI to HDMI (DVI-HDMI cable)			
HDMI to HDMI (HDMI cable)			
HDMI to DVI (HDMI-DVI cable)			

Connecting to the Internet

To connect to the Internet, you'll need a contract with an Internet Service Provider (ISP) and some hardware.

IPs and ISP offerings vary by country. Contact your ISP for offerings available in your country.

Your computer is designed to support a wireless (selected models only) or wired network that connects your computer to other devices.

Wired network connection

For wired networks, connect one end of an Ethernet cable (purchased separately) to the Ethernet connector on your computer, and then connect the other end to the network router or broadband modem. Consult your ISP for detailed setup instructions.

 **Note:** Broadband modem and router installation procedures vary depending on the manufacturer. Follow the manufacturer's instructions.

Wireless network connection

For wireless networks, you can use the built-in wireless LAN antenna to access your wireless home network.

To connect your computer to the wireless network:

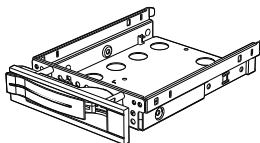
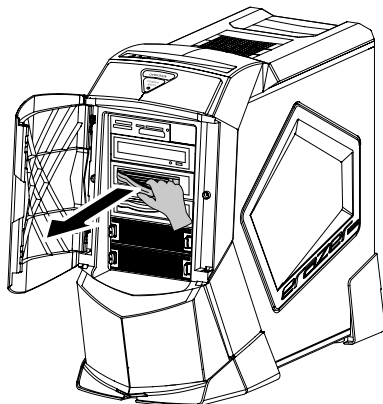
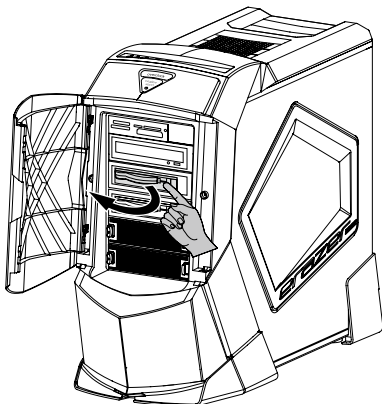
1. Move the cursor to the top right or bottom right corner of the screen, then click **Settings**. (If your computer is equipped with touch screen, swipe in from the right edge of the screen, then tap **Settings**.)
2. Click or tap the network icon , then select the name of your router. Click or tap **Connect**, then follow the steps on the screen.

Test the wireless network by opening your Web browser and accessing any Web site.

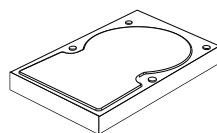
Hot-swappable hard disk frame (selected models only)

Depending on its configuration, your PC may have drive bays which enable you to connect hard disk drives (purchased separately) easily.

The hard disk can be connected at the front of your computer using a hot-swappable hard disk frame.

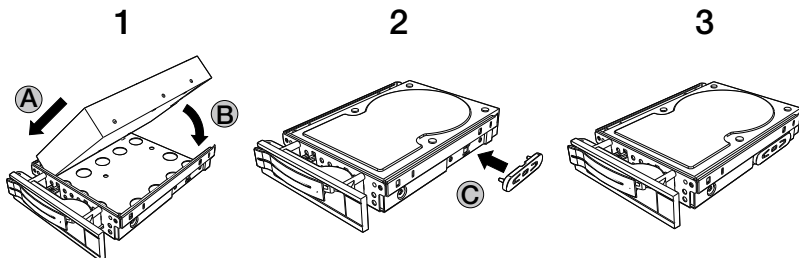


Hot-swappable hard disk drive frame

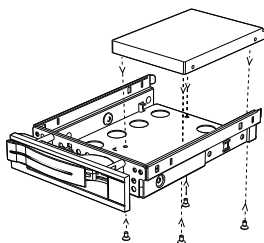


3.5" or 2.5" hard disk drive
(purchased separately)

Installing 3.5" hard disk drive (purchased separately)



Installing 2.5" hard disk drive (solid state drive) (purchased separately)



You can plug in the hot-swappable hard disk while the computer system using it is working, without damaging the hard disk data. You can back up the data on this hot-swappable hard disk at any time for data maintenance or data transmission.

! **Notes:**

- Do not unplug the hard disk while it is copying data, as this may result in loss of data.
- After connecting the hard disk and all the cables, wait a moment to allow the system to recognize the hard disk.
- Do not install the operating system on the hot-swappable hard disk.
- Do not unplug the hard disk while it is running a program, as this may result in the system crashing.
- After removing the hard disk, be careful not to damage it.
- In the Rescue System program, the hot-swappable hard disk can not be recognized.

Overclocking

Your computer is delivered with an application that enables you to overclock the processor.

This is useful if you want higher performance for certain applications, such as video editing or games.

Depending on the computer model, you can enable overclocking in one of the following ways:

- using the button in the Lenovo® ERAZER® Control Center,
- using the Overclock (OC) switch on the computer's front cover.

Regardless of how you enable or disable overclocking, you will always need to restart your computer. When you launch the Lenovo® ERAZER® Control Center, a notification to this effect will appear.



Attention: Back up your data on external storage media after each update or change. We do not accept liability for compensation claims arising from loss of data or any consequential loss or damage.

Processor overclocking using the button in the Lenovo® ERAZER® Control Center

1. Launch the Lenovo® ERAZER® Control Center by double-clicking the desktop shortcut.
2. User Account Control now informs you about changes being made to your computer.

Confirm the query with **Yes**. You will see the program's main page with some information regarding your computer.

3. Open the **OC Genie** tab.



4. Click the **OC Genie** button to enable overclocking. A message prompts you to restart your computer.



Note: If computer is fitted with an OC switch on the front cover then the **OC Genie** button is for information only. If the button shows **Disable**, this indicates that overclocking is disabled by the OC switch; if the button shows **Enable**, overclocking is enabled by the OC switch.

5. To disable overclocking, click the **Enable** button and restart your computer.

Processor overclocking using the Overclock (OC) switch on the front cover

If your computer has an OC switch on its front cover, you simply need to press the switch in order to overclock the processor (the switch should click into position). Restart your computer for the change to take effect. If you have launched the Lenovo® ERAZER® Control Center, a notification to that effect will appear on the screen.

To disable overclocking, press the switch again and restart your computer.

Configuring settings in the Lenovo® ERAZER® Control Center

After activating processor overclocking, you can configure a number of settings in the Lenovo® ERAZER® Control Center.

For example, you can regulate overclocking using settings under **CPU Ratio**. You will need to restart your computer after making changes.

 **Note:** A warning will appear if you configure the CPU Ratio beyond its default setting.

The Lenovo® ERAZER® Control Center is also a monitoring tool that shows you information about the motherboard, memory and processor. The data provided is purely for information and cannot be changed.

 **Note:** If your computer becomes abnormal or black screen after overclocking the processor, disable the overclocking and restart your computer.

Using Windows 8

This chapter contains the following topics:

- Switching between the main Windows 8 interfaces
- The Charms Bar
- Shutting down the computer
- Switching between apps
- Closing an app
- Opening other system programs
- Windows Help and Support



Attention: The Windows 8 operating system is provided by Microsoft Corporation. Please use it in accordance with the END USER LICENSE AGREEMENT (EULA) between you and Microsoft. For any question related to the operating system, please contact Microsoft directly.

Switching between the main Windows 8 interfaces

Windows 8 comes with two main user interfaces: the Start Screen and the Windows desktop.

To switch from the Start Screen to the Windows desktop, do one of the following:

- Select the Windows desktop tile on the Start Screen.
- Press the Windows key  + D.

To switch from the desktop to the Start Screen, do one of the following:

- Select **Start** from the Charms Bar.
- Move the cursor to the bottom left corner, then select the Start Screen thumbnail when it is displayed.
- Press the Windows key .

The Charms Bar

Charms provide new and faster ways to perform many basic tasks.

To display the charms, do one of the following:

- Move the cursor to the top right or bottom right corner of the screen.
- If your computer is equipped with touch screen, swipe in from the right edge of the screen.
- Press the Windows key  + C.

Shutting down the computer

To shut down the computer:

1. Move the cursor to the top right or bottom right corner of the screen, then click **Settings**. (If your computer is equipped with touch screen, swipe in from the right edge of the screen, then tap **Settings**.)
2. Select **Power** → **Shutdown**.

Switching between apps

Sometimes you want to get back to an app you were just using, or quickly switch through your recent apps.

To switch between apps:

Move the cursor to the top left corner, then click to bring in the next app. (If your computer is equipped with touch screen, swipe in from the left edge of the screen to bring in the next app.)

Closing an app

To close an app, do one of the following:

- Move the cursor to the top left corner of the screen. When the thumbnail appears, drag it to the bottom of the screen.
- Move the cursor to the top edge of the screen. When the cursor becomes a hand, drag the app page to the bottom of the screen.
- If your computer is equipped with touch screen, swipe in from the top edge of the screen. When the app page becomes smaller, drag it to the bottom of the screen.

Opening other system programs

There is a fast way to open other system programs.

To open the menu, do one of the following:

- Move the cursor to the bottom left corner of the screen. When the thumbnail appears, right-click with the mouse to open the menu.
- Press the Windows key  + X.

Windows Help and Support

If you have a problem with the operating system, see the Windows Help and Support file. To open the Windows Help and Support file, do one of the following:

- Select the **Settings** charm, then select **Help**.
- Press the Windows key  + F1.

You can read the Windows Help and Support file on your computer. You can also get online help and support by clicking on one of the two links listed under **More to explore**.

Using the Rescue System

This chapter contains the following topics:

- OneKey Recovery
- Driver and Application Installation



Attention: Using OneKey Recovery will result in loss of data.

- You can restore the C: drive of the computer to factory default settings or to the last system backup status using **OneKey Recovery**. If you do this, all of the existing data on drive C: will be lost, but the content and format of the other partitions of the hard disk drive will remain unchanged.
- If you want to install an operating system and back it up with **OneKey Recovery**, you must format the C: partition in **NTFS** format and install the operating system on the C: partition. Otherwise, the **OneKey Recovery** system cannot run.

Note about the service partition:

The files and relevant data used by the rescue system are saved in the service partition. Deleting this partition will make the rescue system unusable. For more detailed information, see the following instructions:

From the **Search** charm, select **Apps** → **Control Panel** → **Administrative Tools** → **Computer Management** → **Disk Management**, you can see the service partition, which must not be deleted.

 **Note:** The recovery files and relevant data used by the rescue system are saved in the service partition. If the service partition is deleted or damaged by someone other than authorized Lenovo service personnel, Lenovo will not be liable for any losses arising therefrom in any way.

OneKey Recovery

OneKey Recovery is an easy-to-use application. You can use it to restore your computer to the system default or to a previously backed up state.

Detailed Operation Procedure

1. Repeatedly press and release the **F2** key once turning on the computer until the **Lenovo Rescue System** opens, then select **OneKey Recovery**.

 **Note:** System Recovery will overwrite all of the data on the C: drive. To prevent loss of data, be sure to back up relevant data before performing system recovery.

2. Follow the on-screen instructions to select the backup task you want to restore from and the disk where you want to install the operating system, then press **Next** to start the restore.
3. Please wait during the process of system recovery. Do not interrupt the operation during the recovery process.
4. After the system is recovered successfully, the software will prompt you to restart the computer. Restart the computer and start the operating system.

Driver and Application Installation

The **Driver and Application Installation** function in the rescue system provides a way for the user to conveniently reinstall all of the Lenovo applications and drivers that were shipped with your Lenovo hardware.

Method 1: Automatic Installation

Repeatedly press and release the **F2** key once turning on the computer until the **Lenovo Rescue System** opens, then select **Drivers and Application Installation**.

Follow the on-screen prompts to install the Lenovo drivers and applications. Click **OK** to start installing the **Lenovo Drivers and Application Installation** software.

The system will restart. After the system has restarted, the drivers and application installation process will continue until it has completed.

Method 2: Manual Installation

In the Windows system, Select **Driver and Application Installation** from the **Search** charm.

After starting the procedure, install the drivers and software manually by following the prompts.

Notes:

1. Do not install software which is already installed on the computer.
2. Make sure that the Drivers and Application Installation software has been automatically installed before starting the operating system. The manual installation function can only be used after the software has been installed.

Using the Software

This chapter contains the following topic:

- Software instructions

! **Note:** The interface and functionality of these features will depend on which software was shipped with the computer model you purchased.

Lenovo Support

The Lenovo Support program enables you to register your computer with Lenovo, download and view user manuals for your computer, get the warranty information of your computer, and explore help and support information.

To open this program, do the following:

Click the Lenovo Support icon from the Start Screen or Search Screen.

The main functions of this program are listed below. (This program supports online upgrades. The functions shown below are for reference only, functionality will depend on the program icons currently displayed.)

Registration

Registration provides you with access to product support, upgrades and alerts on topics. Take advantage of award-winning Lenovo services.

User Guide

The User Guide provides more information about your computer.

Service and Warranty

You can extend the warranty of your computer through this option. Lenovo provides flexible options to meet your personal or business needs.

Troubleshooting and Confirming Setup

This chapter contains the following topic:

- Troubleshooting and Problem Resolution

Solving Problems

Follow these tips when troubleshooting your computer:

- If you added or removed a part before the problem started, review the installation procedures to ensure that the part is correctly installed.
- If a peripheral device does not work, ensure that the device is properly connected.
- If an error message appears on the screen, write down the exact message. This message may help support personnel diagnose and fix the problem(s).
- If an error message occurs in a program, see the Help document of this program.

Troubleshooting Display Problems

Problem: Blank screen or no image is displayed on the monitor.

Troubleshooting and problem resolution:

1. Check to see if the monitor has been turned on; if not, press the Power button.
2. Check to see if the monitor power cord is loose; if so, plug the power cord securely into the monitor.
3. Check to see if the signal cable to the monitor is securely connected to the connector on the computer graphics card; if not, shut down the computer then connect the signal cable of the monitor securely to the connector on the computer graphics card.

Problem: You need to change the display property settings.

Setting display background and icon properties:

1. Right-click the desktop anywhere except over an icon, then select Personalize from the pop-up menu.
2. From here, select the appropriate options to:
 - Change the desktop background
 - Select a screen saver
 - Select Windows color options for borders and taskbar
 - Select a themes
3. Right-click the desktop anywhere except over an icon, then select Screen resolution from the pop-up menu to change the appearance.

Problem: Ripple on screen.

Troubleshooting and problem resolution:

1. Check to see if any of the following devices are located less than one meter from the computer: refrigerators, electric fans, electric dryers, UPS systems, regulators, fluorescent lamps or other computers that may be generating magnetic interference.
2. Move any interfering devices away from the computer.
3. If the problem persists, contact Lenovo Service.

Troubleshooting Audio Problems

Problem: No sound from the integrated speakers.

Troubleshooting and problem resolution:

- Adjust the Windows volume control — select the speaker icon from the **Settings** Charm or click the arrow on taskbar to show the hidden icons in Windows desktop mode, then click the speaker icon. Ensure that the volume is turned up and the sound is not muted. Adjust the volume, bass, or treble controls to eliminate distortion.
- Reinstall the audio driver.
- Disconnect any headphones from the headphone connector — sound from the speakers is automatically disabled when headphones are connected to the computer's side-panel headphone connector.

Problem: No sound from headphones.

Troubleshooting and problem resolution:

- Check the headphone cable connection — ensure that the headphone cable is securely inserted into the headphone connector.
- Adjust the Windows volume control — select the speaker icon from the **Settings** Charm or click the arrow on taskbar to show the hidden icons in Windows desktop mode, then click the speaker icon. Ensure that the volume is turned up and the sound is not muted.

Troubleshooting Software Problems

Problem: You are unable to exit a running program normally.

Troubleshooting and problem resolution:

1. Press the **Ctrl**, **Alt** and **Delete** keys at the same time, then select the **Task Manager** option from the pop-up dialog box.
2. Select the problem program, then click the **End Task** button.

Problem: You need to install or uninstall a program.

Problem resolution:

During installation never abort the install process by powering the system off or through other drastic means. This can cause system program problems or even failure during system initialization.

During the uninstall process, never directly delete the files or folders. This is harmful to the operating system, and might cause a system-wide malfunction. Use the following procedure to properly uninstall programs:

1. Back up all documents and system settings related to the program before removing it.
2. If the program has its own uninstaller, run it directly to uninstall the program.
3. If the program does not have its own uninstaller, then select **Apps** → **Control Panel** from the **Search** charm.
4. From the **Control Panel**, choose **Programs** → **Programs and Features**.
5. Find the applicable program from the **Programs and Features** dialog box and then select **Uninstall/Change**.
6. Perform the instructions displayed to uninstall the software.

Troubleshooting Problems with Optical Drives and Hard Disks

Problem: The Optical drive is unable to read a CD/DVD.

Troubleshooting and problem resolution:

1. Check to determine if there is an optical drive icon in the resource manager of the operating system. If not, restart your computer. If there is still no icon, contact Lenovo Service. Otherwise, continue with the next step of this procedure.

2. Confirm that the CD/DVD has been properly placed in the drive. If not, reload the CD or DVD. Otherwise, continue with the next step of this procedure.
3. Check the specifications that came with your computer to confirm that this optical drive is capable of reading this type of CD or DVD.
4. If the CD/DVD cannot be read, replace it with a known good CD/DVD such as one that was shipped with the computer.
5. If the known good CD cannot be read, visually check the operating side of the CD/DVD for defects.

Problem: The capacity of the hard disk, as indicated by the system, is less than the nominal capacity.

Troubleshooting and problem resolution: For computers equipped with the OneKey Recovery feature, the system recovery feature needs to occupy some hard disk space. This may account for the apparent hard disk capacity deficit.

Further Technical Explanation: The nominal capacity of the hard disk is expressed in the decimal system as 1000 bytes. But the actual hard disk capacity is expressed in the binary system as 1024 bytes (For example, the nominal capacity 1G is 1000M, while the actual capacity 1G is 1024M).

The capacity of the hard disk shown in Windows can be calculated according to the calculations in the following example:

The nominal capacity of the hard disk is 40G, while its actual capacity should be: $40 \times 1000 \times 1000 \times 1000 / (1024 \times 1024 \times 1024) = 37\text{G}$.

If the Service partition of 3G - $3 \times 1000 \times 1000 \times 1000 / (1024 \times 1024 \times 1024) = 2.79\text{G}$ is subtracted, the capacity of the hard disk shown in the system can be obtained.

The capacity of the hard disk as calculated using this method may be slightly different from the actual capacity due to the rounding of totals.

Special considerations for troubleshooting Windows

Record the following information as it may be useful later when troubleshooting system problems:

The drivers for this computer model only support the Windows 8 system.

Windows Help and Support

If you have a problem with the operating system, see the Windows Help and Support file. To open the Windows Help and Support file, do one of the following:

- Select the **Settings** charm, then select **Help**.
- Press Windows key  + F1.

You can read the Windows Help and Support file on your computer. You can also get online help and support by clicking on one of the two links listed under **More to explore**.

BIOS setup utility

What is the BIOS setup utility?

The BIOS setup utility is ROM-based software. It communicates basic computer information and provides options for setting boot devices, security, hardware mode, and other preferences.

How can I start the BIOS setup utility?

To start the BIOS setup utility:

1. Shut down the computer.
2. Repeatedly press and release the F1 key once turning on the computer to start the Setup Utility program.

How can I change the boot mode?

There are two boot modes: UEFI and Legacy. To change the boot mode, start the BIOS setup utility and select **Startup** → **Boot Priority**, then set boot mode to UEFI or Legacy support on the boot menu.

When do I need to change the boot mode?

The default boot mode for your computer is the UEFI mode. If you need to install a legacy Windows operating system (any operating system before Windows 8) on your computer, you must change the boot mode to Legacy support. The legacy Windows operating system cannot be installed if you don't change the boot mode.

Performing Daily Maintenance Tasks

Cleaning the computer components

Because many of the computer components consist of sophisticated integrated circuit boards, it is very important to periodically clean the computer to prevent dust buildup. The cleaning supplies you need to clean the components include: a vacuum cleaner, a soft cotton cloth, pure water (preferably purified or distilled water) and cotton swabs.



Attention: Before you clean your computer, disconnect the computer from the electrical outlet. Clean your computer with a soft cloth dampened with water. Do not use liquid or aerosol cleaners, which may contain flammable substances.



Note: To avoid damaging the computer or display, do not spray cleaning solution directly onto the display. Only use products specifically designed for cleaning displays, and follow the instructions included with the product.

The following are general methods for cleaning the components:

- You can use a soft cloth to remove dust on the surface of the computer, the monitor, the printer, the speakers and the mouse.
- You can use a vacuum cleaner to clean in otherwise inaccessible corners.
- To clean the keyboard thoroughly, shut down the computer and scrub it gently with a wet cloth. Do not use the keyboard until it is dry.

Do not do any of the following:

- Allow water to enter the computer.
- Use a heavily dampened cloth.
- Spray water directly onto the surface of the monitor or inside the computer.

LCD monitor should be cleaned daily. Use a dry cloth to brush dust from the monitor and keyboard every day. Keep all surfaces clean and free of grease stains.

Hardware Replacement Guide



This chapter contains the following topics:

- Identifying internal components
- Identifying parts on the system board
- Removing the computer cover
- Replacing a memory module
- Replacing a hard disk drive
- Replacing a solid state drive
- Replacing an optical drive
- Replacing a graphics card
- Replacing the keyboard and mouse

This guide is intended to be used by customers who are replacing Customer Replaceable Units (CRUs) as well as trained service personnel who are replacing Field Replaceable Units (FRUs). In this guide, CRUs and FRUs will often be referred to as parts.

Overview

 **Note:** Trained service personnel should refer to the *Hardware Maintenance Manual* (HMM) for parts ordering information.

This guide does not include procedures for the replacement of all parts. It is expected that trained service personnel are already able to replace cables, switches, and certain mechanical parts without the need for step-by-step procedures.

 **Note:** Use only parts provided by Lenovo®.

The description of the TV-Tuner card in this manual applies only to computer models with a TV-Tuner card, and therefore does not apply to models without a TV-Tuner card.

This guide contains instructions for replacing the following parts:

- Memory modules
- Hard disk drive
- Solid state drive
- Optical disk drive
- Graphics card
- Keyboard and mouse

Safety information for replacing CRUs

Do not open your computer or attempt any repairs before reading the “Important safety information” in the *Safety and Warranty Guide* that was included with your computer. An electronic copy of the *Safety and Warranty Guide* can also be obtained online from the Lenovo® Support Web site at: <http://support.lenovo.com>

Additional information resources

The most up-to-date information for your computer is available online at:
<http://support.lenovo.com>

You can find the following information online:

- Customer replacement unit removal and installation information
- Publications
- Troubleshooting information
- Parts information
- Links to other useful sources of information

Tools required

To disassemble the computer, you will need the following tools:

- Wrist grounding strap and conductive mat for preventing electrostatic discharge
- Flat screwdriver
- Phillips screwdriver
- Hex screwdriver
- Plastic flat screwdriver
- Plastic tweezers



Note: The screws used for the different components vary in size. During the disassembly procedure, group the screws with their corresponding components to avoid a mismatch when replacing the components.

Handling static-sensitive devices

Static electricity, although harmless to you, can seriously damage computer components.

When replacing a part, do not open the anti-static packaging containing the new part until the defective part has been removed from the computer and you are ready to install the new part.

When handling parts and other computer components, the following precautions should be taken in order to avoid static electricity damage:

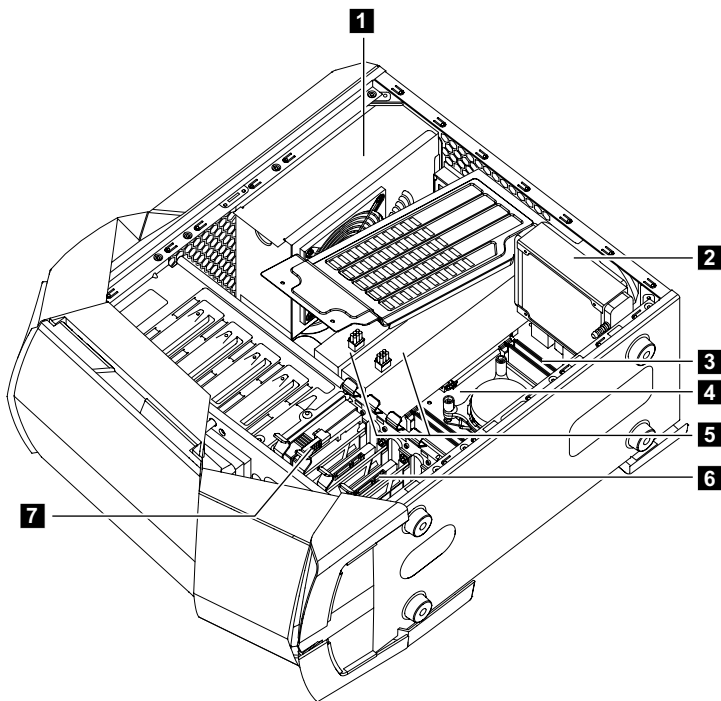
- Limit your movements, as movement can cause the build-up of static electricity.
- Always handle parts and other computer components with care, and handle adapters, memory modules, system boards, and microprocessors by their edges. Never touch any exposed circuitry.

- Prevent others from touching parts and other computer components.
- Before replacing a new part, first place the anti-static packaging containing the part against a metal expansion slot cover or other unpainted metal surface on the computer for at least two seconds. This will reduce static electricity in the package and your body.
- When possible, remove the new part from its anti-static packaging and install it directly into the computer without setting the part down. If this is not possible, place the part on top of its anti-static packaging on a smooth, flat surface before installing it.
- Do not place parts on the computer cover or other metal surface.

Locations

Identifying internal components

The following illustration shows the components inside your computer.

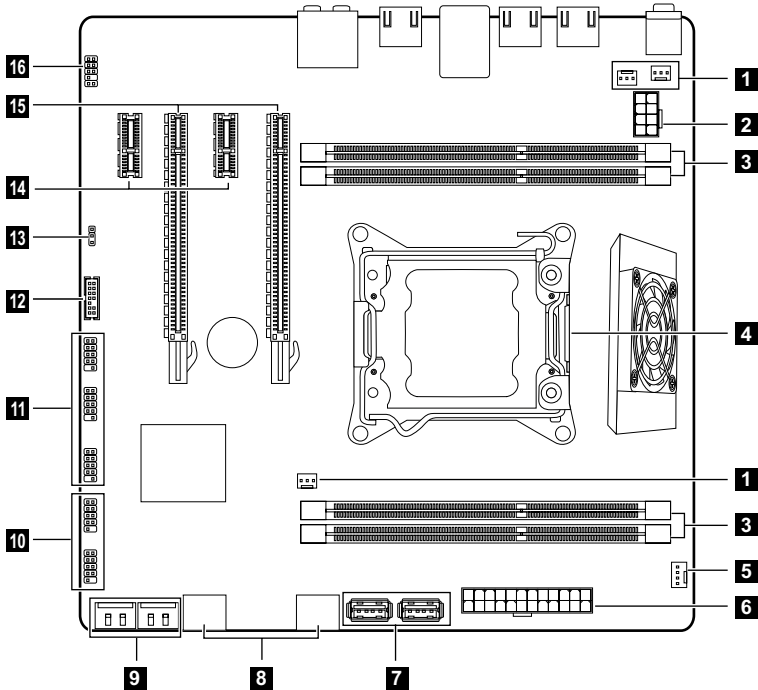


- | | | | |
|----------|-----------------|----------|-------------------|
| 1 | Power supply | 2 | Heat sink |
| 3 | Memory modules | 4 | Motherboard |
| 5 | Graphics card | 6 | Solid state drive |
| 7 | Hard disk drive | | |

Identifying parts on the system board

The system board (also known as the “mainboard” or “motherboard”) is the main circuit board in your computer. It provides basic computer functions and supports a variety of devices that are factory-installed or that you can install later.

The following illustration shows the locations of the different parts on the system board.



- 1** System fan connectors
- 2** 8-pins power connector
- 3** Memory slots (4)
- 4** Microprocessor and socket
- 5** Microprocessor fan connector
- 6** 24-pins power connector
- 7** USB 3.0 connectors (2)
- 8** eSATA connectors
- 9** SATA connectors (2)
- 10** Front panel connectors

- 11** USB 2.0 connectors (3)
- 12** LPC debug connector
- 13** Clear CMOS jumper
- 14** PCI Express X 1 adapter slots (2)
- 15** PCI Express X 16 graphics adapter slots (2)
- 16** Front audio connector

Replacing hardware



Attention: Do not remove the computer cover or attempt any repair before reading the “Important safety information” in the *Safety and Warranty Guide* that was included with your computer. To obtain copies of the *Safety and Warranty Guide*, go to the Support Web site at: <http://support.lenovo.com>

General information

Pre-disassembly instructions

Before proceeding with the disassembly procedure, make sure that you do the following:

1. Turn off the power to the system and all peripherals.
2. Unplug all power and signal cables from the computer.
3. Place the system on a flat, stable surface.

Removing the computer cover



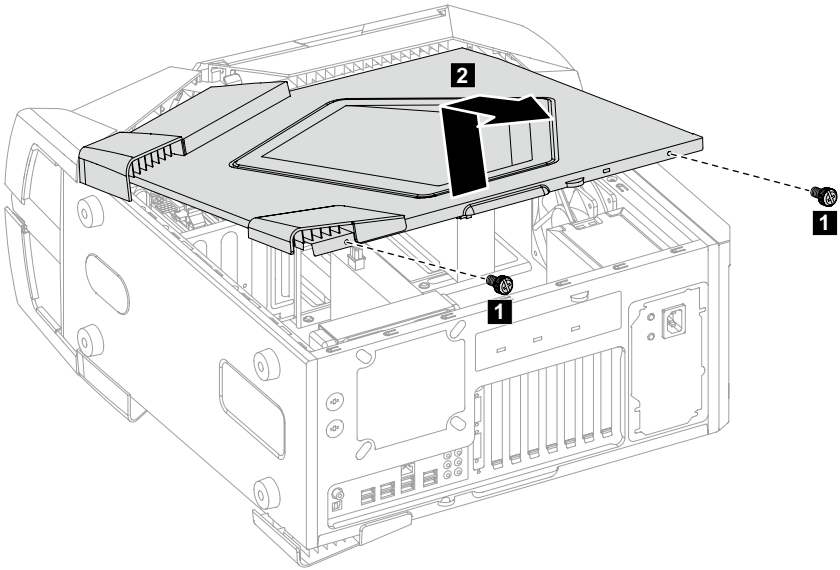
Attention:

- Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.
- For this procedure, it helps to lay the computer on a flat, stable surface.

To remove the computer cover

1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the computer, and turn off all attached devices.
2. Unplug all power cords from electrical outlets.

3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Locating connectors on the rear of the computer”.
4. Remove the two screws that secure the computer cover at the rear of the chassis. **1**
5. Lift up the computer cover, then slide it out to remove it. **2**



6. To reattach the computer cover:
 - a. Line up the computer cover with the chassis and place it into position.
 - b. Secure the computer cover to the chassis with the two screws.

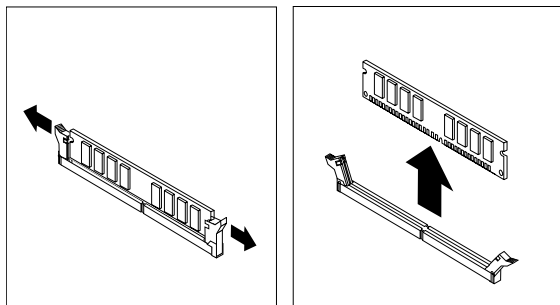
* **Both covers can be removed using the same method.**

Replacing a memory module

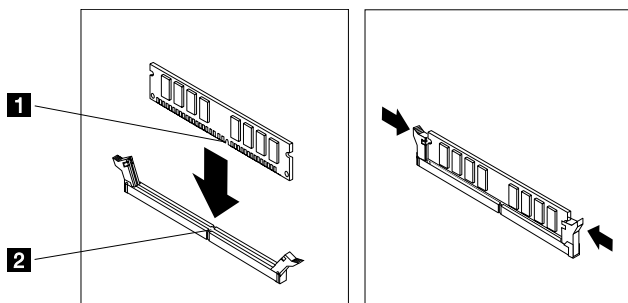
ⓘ **Note:** For this procedure, it helps to lay the computer on a flat, stable surface.

To replace a memory module

1. Remove the computer cover. Refer to “Removing the computer cover”.
2. Locate the memory modules. Refer to “Locating internal components”.
3. Open the retaining clips as shown and remove the memory module to be replaced.



4. Position the new memory module over the connector. Make sure that the notch **1** on the memory module is aligned correctly with the connector key **2**. Push the memory module straight down into the connector until the retaining clips close.



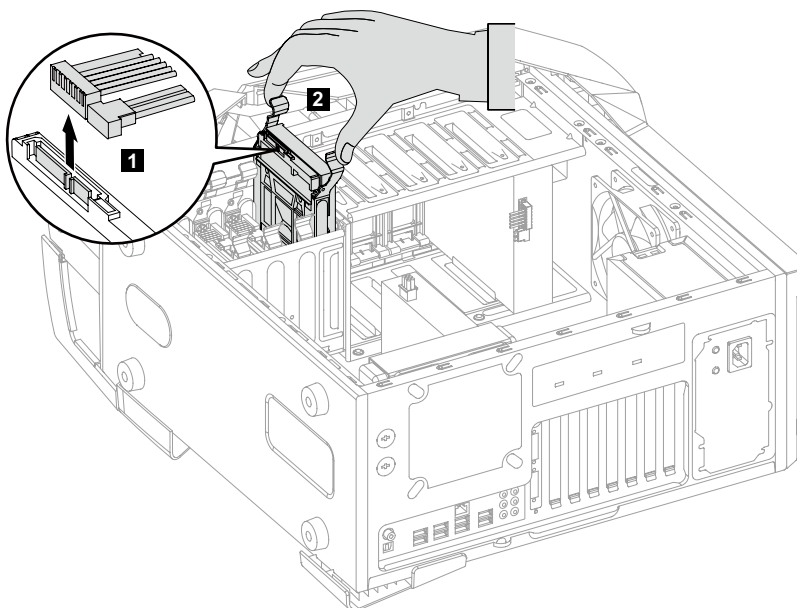
5. Reattach the computer cover.

Replacing a hard disk drive

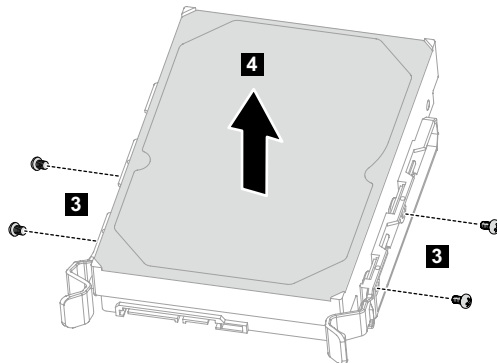
! **Note:** For this procedure, it helps to lay the computer on a flat, stable surface.

To replace a hard disk drive

1. Remove the computer cover. Refer to “Removing the computer cover”.
2. Disconnect the data and power cables from the hard disk drive. **1**
3. Lift the hard disk drive up and out of the drive bay. **2**



4. Remove the hard disk drive from the bracket as shown. **3** **4**



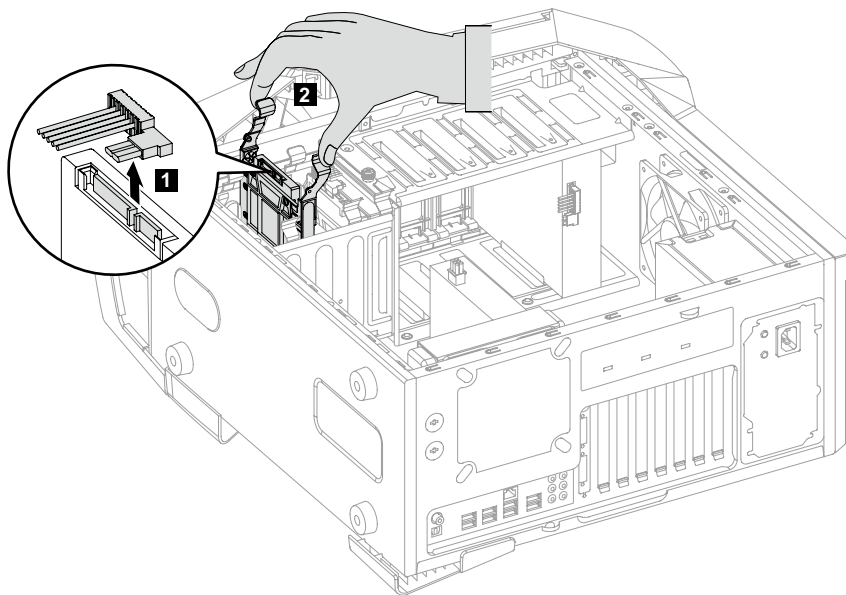
5. To install the new hard disk drive:
- Line up the new hard disk drive with the bracket and place it into position.
 - Secure the new hard disk drive to the bracket with the four screws.
 - Slide the new hard disk drive into the drive bay and snap it into place.
 - Connect the data and power cables to the new hard disk drive.
6. Reattach the computer cover.

Replacing a solid state drive

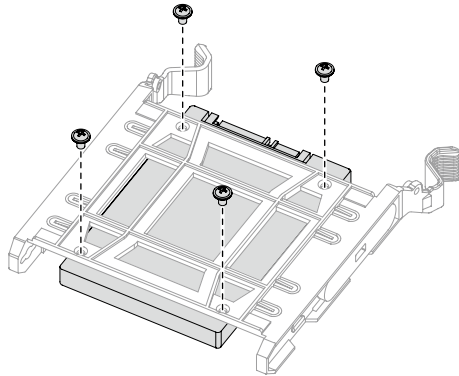
! **Note:** For this procedure, it helps to lay the computer on a flat, stable surface.

To replace a solid state drive

1. Remove the computer cover. Refer to “Removing the computer cover”.
2. Disconnect the data and power cables from the solid state drive. **1**
3. Lift the solid state drive up and out of the drive bay. **2**



4. Remove the four screws that secure the solid state drive to the bracket.



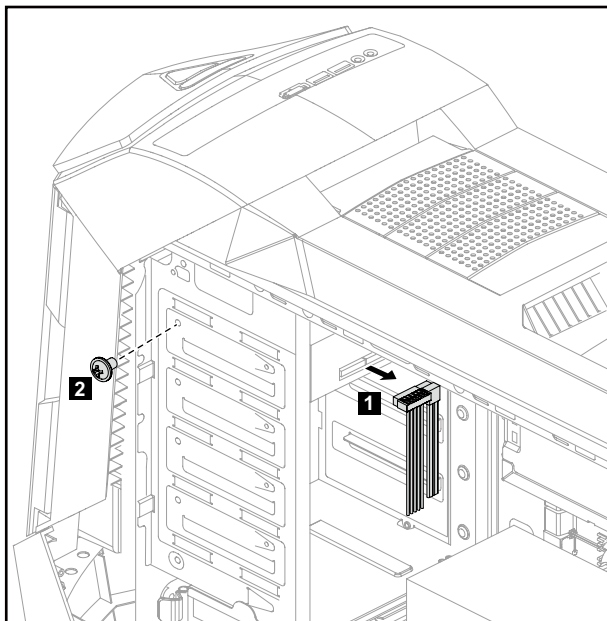
5. To install the new solid state drive:
 - a. Line up the new solid state drive with the bracket and place it into position.
 - b. Secure the new solid state drive to the bracket with the four screws.
 - c. Slide the new solid state drive into the drive bay and snap it into place.
 - d. Connect the data and power cables to the new solid state drive.
6. Reattach the computer cover.

Replacing an optical drive

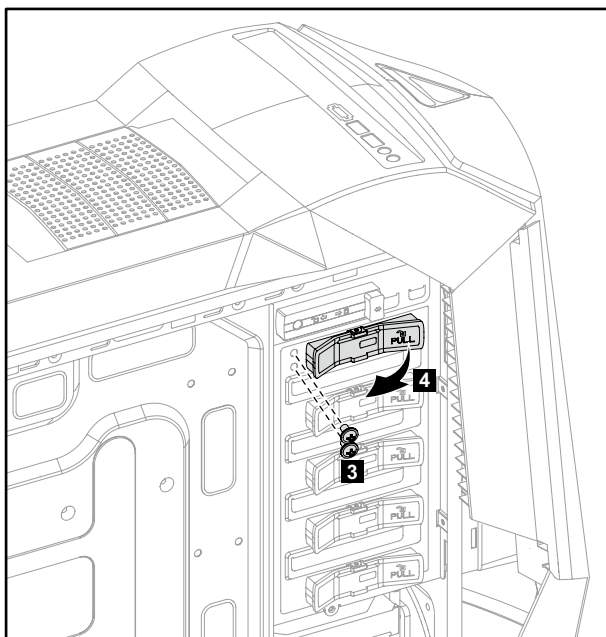
! **Note:** For this procedure, it helps to lay the computer on a flat, stable surface.

To replace an optical drive

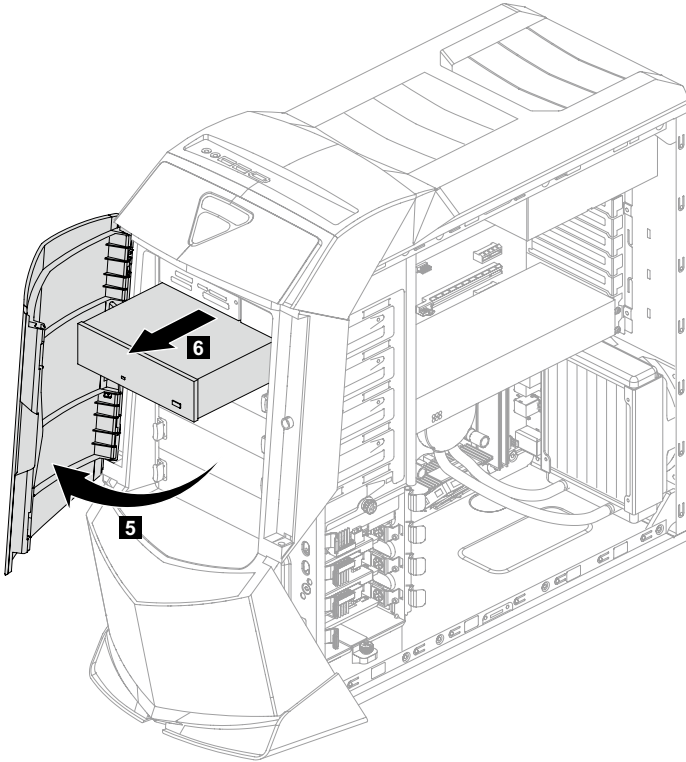
1. Remove the computer cover. Refer to “Removing the computer cover”.
2. Disconnect the data and power cables from the rear of the optical drive. **1**
3. Remove the screw that secures the hard disk drive to the chassis. **2**



4. Remove the two screws and pull the clip outward to release the optical drive from the chassis. **3** **4**



5. Open the front door, then slide out the optical drive as shown. **5 6**



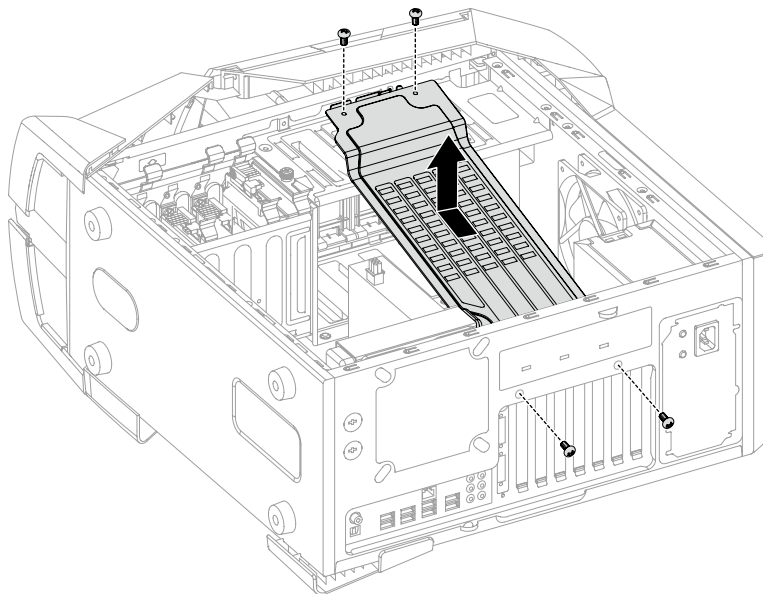
6. To install the new optical drive:
- Slide the new optical drive into the bay from the front until it snaps into position.
 - Connect the data and power cables to the new disk drive.
7. Reattach the computer cover.

Replacing a graphics card

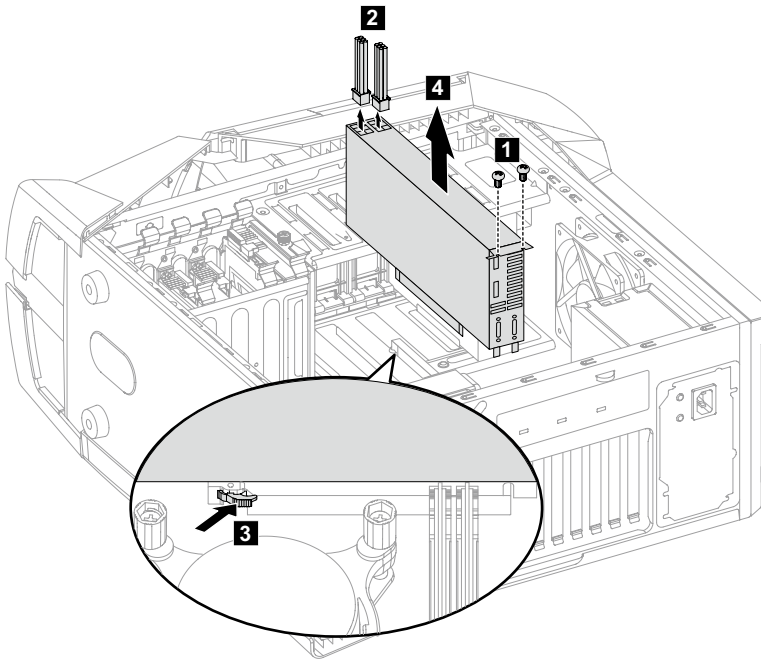
! **Note:** For this procedure, it helps to lay the computer on a flat, stable surface.

To replace a graphics card

1. Remove the computer cover. Refer to “Removing the computer cover”.
2. Remove the four screws that secure the graphic card bracket to the chassis, and remove the bracket as shown.



3. Remove the two screws that secure the graphics card to the chassis. **1**
4. Disconnect the power cables from the graphics card. **2**
5. Push the pin to unlock the graphics card **3**, and then lift up the graphics card to remove it. **4**



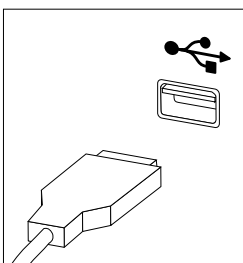
6. To install the new graphics card:
 - a. Attach the new graphics card to the same adapter connector.
 - b. Connect the power cables to the new graphics card.
 - c. Secure the new graphics card to the chassis with the two screws.
7. Reattach the graphic card bracket and computer cover.

Replacing the keyboard and mouse

- ⓘ **Note:** Your keyboard will be connected to a USB connector at either the front or the rear of the computer.

To replace the keyboard

1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the computer, and turn off all attached devices.
2. Unplug all power cords from electrical outlets.
3. Locate the connector for the keyboard. Refer to “Front view of the chassis” and “Rear view of the chassis”.



4. Disconnect the defective keyboard cable from the computer and connect the new keyboard cable to the same connector.
- * **The mouse can be replaced using the same method.**

Appendix.

Declaration

Thank you for using Lenovo products.

Carefully read all documents shipped with your computer before you install and use the product for the first time. Lenovo is not responsible for any loss except when caused by installation and operations performed by Lenovo professional service personnel. You are responsible if you fail to operate the product according to instructions and requirements in the manuals included with your computer, or operate the product inappropriately.

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Enabling ErP compliance mode

You can enable the energy-related products directive (ErP) compliance mode through the **Power** menu in the Setup Utility program. This mode reduces electricity consumption when your computer is in standby mode or turned off.

To enable ErP compliance mode in the Setup Utility program, do the following:

1. Repeatedly press and release the F1 key when turning on the computer to start the Setup Utility program.
2. From the Setup Utility program main menu, select **Power** → **ErP** and press Enter.
3. Select **Enabled** and press Enter.
4. Press F10 to save changes and exit the Setup Utility program. Press Enter when prompted to confirm.

 **Note:** When ErP compliance mode is enabled, you only can wake up your computer by pressing the power switch.